

GENERAL CONDITIONS

Reservation

Reservations become effective upon receipt of payment.

Prices are in Canadian dollars and are per person in a quad-occupancy hotel (4 per room). Club Voyage Tourbec reserves the right to modify them. Many factors may affect prices, including but not limited to changes in government taxes, transportation taxes, devaluation of the Canadian dollar, number of participants and increases in the cost of gas.

Cancellation fees

Considering the expenses incurred by Club Voyage Tourbec well in advance of the group's departure date, the following cancellation policy has been drawn up. To avoid any misunderstanding, written notice of trip cancellation will only be accepted directly from the participant, or in the case of a minor, from a parent or legal guardian. In all cases, the date of cancellation will be determined by the date of receipt of the written notice by Club Voyage Tourbec.

Upon receipt of the first payment: The full cost of the trip is non-refundable.

If the participant succeeds in obtaining a replacement: The full cost of the trip is reimbursable, except for the cost of insurance (if applicable).

Insurance

We strongly recommend that participants obtain adequate protection by taking out the "emergency medical care" insurance policy described briefly below. This insurance must be purchased with the initial deposit.

Program description
Coverage for emergency and unexpected medical care and related expenses for travelers aged 30 days and over up to age 59. Offering a toll-free line for 24/7 multilingual assistance. This coverage is valid for trips of 183 days or less (up to 212 days for applicants residing in Ontario or Newfoundland).
Summary of Benefits
Medical expenses Up to \$10,000,000

Required documents.

It is the responsibility and expense of each participant to bring a passport. Non-Canadian citizens should contact the U.S. embassy or consulate as soon as possible for full requirements.

****For minor participants traveling with only one parent, or with no parents at all, you must complete and submit to the group leader, no later than 60 days prior to departure, the "Authorization for Travel by Minors" document that will be provided to you. ****

Liability of Club Voyage Tourbec

Club Voyage Tourbec assumes no liability for delay, loss of personal property, injury, accident, death, damage, inconvenience, loss of enjoyment, upheaval, inconvenience, distress, or frustration of a physical or mental nature resulting from force majeure including but not limited to:

- Any fault, negligence, or omission on the part of any service provider or its employees.
- Illness, theft, labor dispute, mechanical breakdown, quarantine, war, governmental constraints, social unrest, adverse weather conditions, possible closure or poor condition of certain access roads or other factors beyond the reasonable control of Club Voyage Tourbec or their service providers.